Performance Verification Testing

Overview

This chapter includes the following information:

- Testing and inspection guidelines
- · Recommended frequency of performance tests
- · Test procedures following monitor repair or during routine maintenance
- · NBP calibration procedure

If the monitor fails any test, it must be repaired before it is returned to use.

Note — The procedures in this chapter assume knowledge of basic monitor operation. For details about using the monitor, see the Instructions for Use provided with your monitor.

Testing and Inspection Guidelines

The following table lists the tests that Philips requires that you complete after performing monitor repairs or upgrading the software.

For information about routine maintenance procedures, see Chapter 2, "Performing Routine Maintenance."

For information about repair procedures, see Chapter 5, "Repairing the Monitor."

After	Complete These Tests
Upgrading the software	Power-on self testVerify that your system settings are preserved
Opening the monitor for any reason	Power-on self testAlarms testPneumatic leakage testAll safety tests
Replacing any internal parts (except NBP parts, SpO ₂ board)	Power-on self testPneumatic leakage testAll safety tests
Replacing the NBP module or parts	Power-on self testNBP testPneumatic leakage testAll safety tests

After	Complete These Tests
Replacing the Philips SpO ₂ board Note —	 Power-on self test SpO₂ Pneumatic leakage test All safety tests
Replacing the temperature module	 Power-on self test Alarms test Pneumatic leakage test All safety tests Temperature test

Recommended Frequency

Perform the test procedures at the recommended frequency outlined in the following table.

Caution

The frequency recommendations in the following table do not supersede local requirements. Always perform locally required testing in addition to the testing outlined in the table.

Suggested Testing	Frequency	
Preventive Maintenance		
NBP calibration	Once every two years.	
Battery reconditioning	When the Max Error is 10% or greater.	
Tympanic temperature calibration ¹	Once a year.	
Temporal Temperature calibration ²	Once a year.	
Performance		
Predictive temperature accuracyNBP accuracy testSpO₂	Once every two years, or if you suspect the measurement is incorrect.	
· Nurse call relay ³	Once every two years.	
Safety In accordance with IEC 60601-1		
 Enclosure leakage current Ground integrity Patient leakage current	Once a year or after repairs where the monitor has been opened (front and back separated) or the monitor has been damaged by impact.	

 $^{^{1}}$. Requires a Covidien calibration module. For more information, see "Tympanic Temperature Test" on

page 3-16.
 Requires an Exergen calibration module.
 When used as part of facility protocols.

Required Test Equipment

The following table lists the additional test equipment that you need to perform each of the tests in this chapter. Many of these tests also use the standard accessories that are shipped with the mo monitor..

To Perform This Test	You Need This Test Equipment
"Visual Test" on page 3-12	None
"Power-On Self Test" on page 3-12	None
"Alarms Test" on page 3-13	NBP cuff and hose
"SpO ₂ Test" on page 3-13	Adult SpO ₂ transducer
"NBP Test" on page 3-14	 A reference manometer (including hand pump and valve) with an accuracy 0.2%
	An expansion chamber (volume 250 ml ± 10%)
	Appropriate tubing
"Predictive Temperature Test" on	SureSigns temperature probe
page 3-17	 SureSigns Temperature Calibration Key (part number 4535 640 33691)
"Safety Tests" on page 3-19	A multimeter
"Nurse Call Relay Test" on	A patient simulator
page 3-21	An ohmmeter
	· A phono connector

Test Recording

Authorized Philips personnel report test results back to Philips to add to the product development database. Hospital personnel, however, do not need to report results.

The following table describes what to record on the service record after you complete the tests in this chapter.

Note — P = pass, F = fail, X = measured value as defined in tests in this chapter.

Test	What to record
Visual	V:P or V:F
Power-On	PO:P or PO:F
NBP	NBP:P/X1/X2/X3 or NBP:F/X1/X2/X3
SpO ₂	SpO ₂ :P or SpO ₂ :F
Safety	S(1): P/X1/X2 or S(1):F/X1/X2 S(2): P/X1 or S(2): F/X1 S(3): P/X1 or S(3): F/X1

Accessing the System Menu

Use the **System Menu** to configure the monitor, view system information, shut down the monitor, and access the **System Admin Menu**. For more information about using the **System Menu** to configure the monitor, see the *Instructions for Use* or the *Installation and Configuration Guide* provided with your monitor.

To access the **System Menu**:

Select the System button.

The **System Menu** appears.





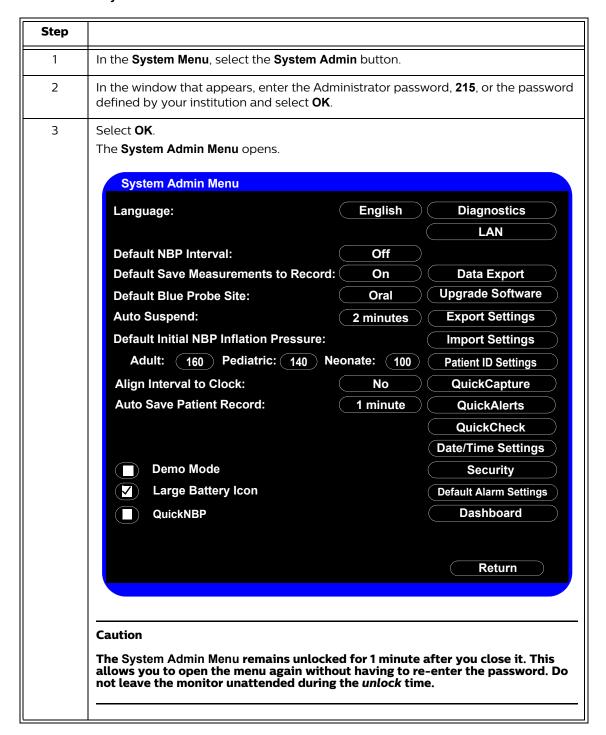
Accessing the System Admin Menu

You can use the **System Admin Menu** to configure password-protected functions of the monitor, including Demo Mode, system diagnostics, and upgrading the software. For more information about using the **System Admin Menu** to configure the monitor, see the Installation and Configuration Guide provided with your monitor.

Notes

- The System Admin Menu is password-protected, and should only be accessed by qualified service personnel.
- The procedures in this guide use the default Administrator password, 215. To improve
 the security of the monitor settings, you can change the administrator password after
 you install the monitor. For more information about changing the password, see the
 Installation and Configuration Guide provided with your monitor.

To access the **System Admin Menu**:



System Admin Menu Options

The following table describes the **System Admin Menu** options that are explained in this guide. All other options on the menu are explained in the Installation and Configuration Guide and the Network Configuration Guide provided with your monitor.

Option	Description
Demo Mode	Demo Mode allows the monitor to be demonstrated without actually monitoring parameters.
	For more information, see "Enabling Demo Mode" on page 3-6.
Diagnostics	Opens the System Diagnostics menu. Monitoring is suspended while this menu is open.
	Note — This button is unavailable when the monitor is running in Demo mode.
	For more information, see "Performing Verification Tests" on page 3-10.
Upgrade Software	Opens the Upgrade Software menu.
	For more information, see "Upgrading the Software" on page 3-7.

Enabling Demo Mode

Warning

Do not connect a patient to a monitor running in Demo mode. Values represented in Demo mode do not represent measurements from a patient connected to the monitor, and may lead to incorrect diagnoses.

Demo mode is used for demonstrating the monitor without monitoring parameters. Demo mode simulates all patient parameters and generates alarms when alarm settings are exceeded.

By default, the check box is cleared.

Caution

Entering Demo mode clears the patient data.

Note — You cannot access the **System Diagnostics** menu when the monitor is in Demo mode.

To put the monitor in Demo mode:

Step	
1	Open the System Admin Menu . See "Accessing the System Admin Menu" on page 3-4.
2	Select the Demo Mode check box.
3	Select the Return button.

Step	
4	Select Yes.
	The monitor enters Demo mode and clears all patient data and ** DEMO ** is displayed.
	F0730 Adult "DEMO"
	Patient/Type Date Time HR NBP SpO2 Temp
	8655677364 A 07/17/08 12:44:00 70 SpO2/() 99
	8655677364 A 07/17/08 12:43:30 67 SpO2 -/-(-) 99 37.0
	8655677364 A 07/17/08 12:43:15 70 SpO2 111/61(79) 98
	ID Unknown A 07/17/08 12:38:58 72.SpO2/-() 98
	ID Unknown A 07/17/08 12:35:20 72SpO2 110/52(83) 99 36.8
	6177642666 P 07/17/08 12:20:14 67\$p02 [22]/[7](82) 99 36.9
	n A A A A A A A A
5	To exit Demo mode, press the On/Standby key to turn off the monitor. The monitor clears all simulated patient data.

Upgrading the Software

Use the following procedure to upgrade the system software with a USB flash drive. When you upgrade the software, the monitor saves all of the system settings, including the **System Admin Menu** settings, the Error log, and the patient list.

Before you place an upgraded monitor back into service, Philips recommends that your facility establishes a protocol to train users about any changes in the functionality of the monitor resulting from the software upgrade.

Registering for Software Upgrades from Philips InCenter

You can download a software upgrade from Philips InCenter, which requires an active registration and password.

Before you register, obtain the serial number of the monitor you plan to include in your registration. The serial number is located on the product identification label on the rear of case of the monitor.

To register:

Step	
1	Access the Philips InCenter website at incenter.medical.philips.com.
2	Click Need Help?.
3	Under Software Updates, click Click here for SureSigns patient monitor account registration. The SureSigns InCenter Registration Form appears.
4	Enter your personal information and answer the questions, and then click Submit . After your information is processed, an email with temporary login information is sent to the email address you entered. It may take 24 to 48 hours to receive the email.

Note — Philips recommends using a SanDisk® or Kingston® USB flash drive for software upgrades.

Caution

Before you upgrade the software, you can back up the system settings by exporting the current configuration settings or by recording them on the worksheets. For worksheets and more information, see the Installation and Configuration Guide provided with your monitor.

Do not downgrade the software to an earlier version, because it may cause hardware incompatibility and loss of system settings and patient records. The current software version is displayed on the start-up screen and the System Menu. For more information, see "Viewing System Information" on page 4-1.

When you upgrade the software:

- · Charge the battery before upgrading the software.
- Never perform a software upgrade with the monitor connected to a patient.
- · Disconnect any USB peripherals.
- Do not upgrade software through a USB hub.
- If the USB port has a clamp in place, you may need to remove the clamp to ensure that the USB flash drive can be inserted completely into the USB port.

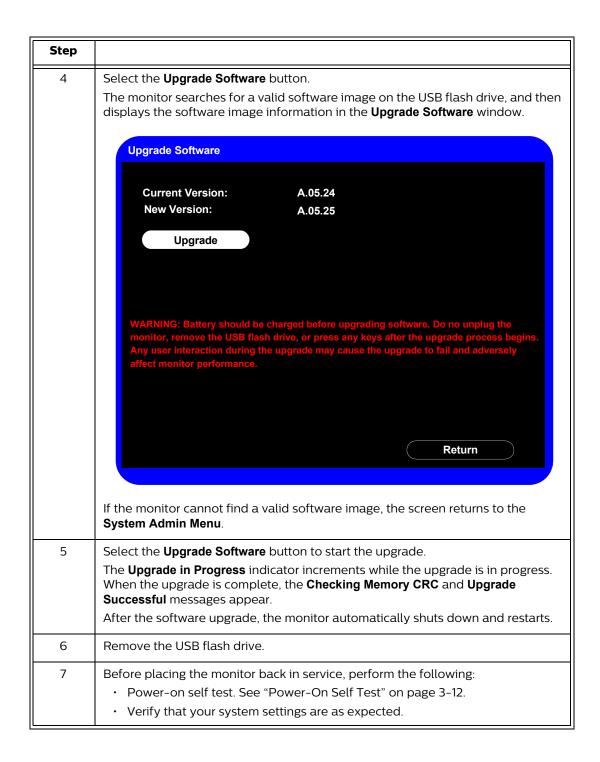
After the upgrade starts:

- · Do not unplug the monitor.
- · Do not remove the USB flash drive.
- · Do not press any keys.

If the upgrade is inadvertently interrupted and the main board data is lost, replace the main board. For more information, see "Removing the Main Board" on page 5-30.

To perform a software upgrade:

Step	
1	Connect the monitor to AC power and power up the monitor.
	Note — Your monitor must be connected to AC power and have a fully charged battery before upgrading the software.
2	Insert the USB flash drive with the software upgrade into the USB port on the back of the monitor.
	Note — The software upgrade folder must be located in the top directory of the USB flash drive.
3	Open the System Admin Menu . See "Accessing the System Admin Menu" on page 3-4.



Performing Verification Tests

Some of the verification tests require using the **System Diagnostics** menu or the **Maintenance** options. When you open the **System Diagnostics** menu, monitoring is suspended and measurements stop.

Notes

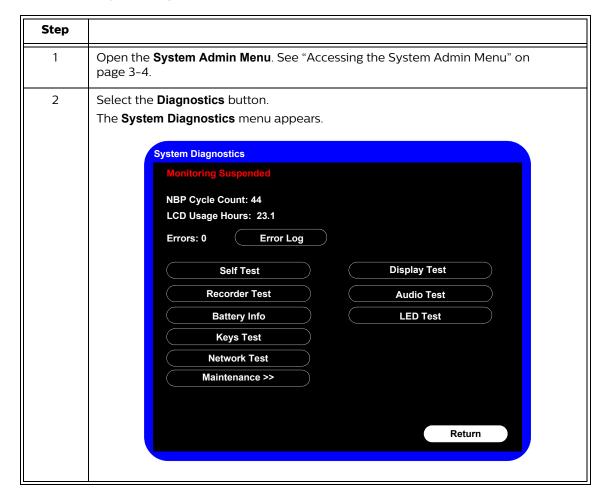
- The Charging LED does not show battery status while the System Diagnostics menu is open.
- The System Diagnostics menu is not available when the monitor is in Demo mode.

Accessing the System Diagnostics Menu

Use the **System Diagnostics Menu** to track component usage hours and perform the system diagnostic and verification tests.

Note — You cannot access the **System Diagnostics** menu when the monitor is in Demo mode.

To access the **System Diagnostics** menu:

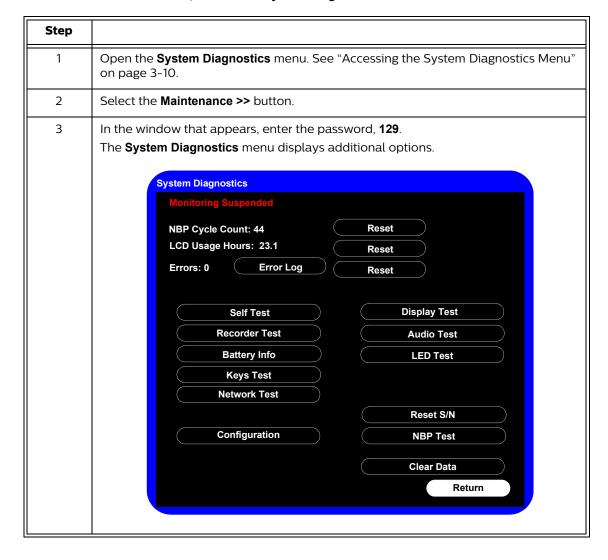


Step	
3	To access the options under the Maintenance >> button, see "Accessing Maintenance Options" on page 3-11.

Accessing Maintenance Options

You must enter an additional password to access the **Maintenance** options. Only trained biomedical engineers or support personnel should access the **Maintenance** options.

To access the **Maintenance** options in the **System Diagnostics** menu:



Visual Test

To perform the visual test:

Step	
1	Inspect the system for obvious signs of damage; for example, cracks, cuts, or breakage.
2	Check all external cables and accessories for damage; for example, cuts, kinks, wrong connections.
3	Ensure that all markings and labeling are legible. If the labels on the rear case are not legible, replace the rear case. If the serial number label is not legible, contact the Philips Customer Care Center or your local Philips representative to return the monitor for label replacement.
4	Check for any obstructions to mechanical parts. The expected test result is that the system has no obvious signs of damage or obstruction. Note — Philips employees record this value as V:P or V:F.

Power-On Self Test

To perform the power-on self test:

Step			
1	Connect the monitor to an AC power source.		
2	Press the On/Standby key to power up the monitor.		
3	 Make sure that the monitor powers up successfully as described in the following sequence: The screen displays color bars for about five seconds. The LCD turns off for three seconds, and the charging LED lights. The Philips screen appears for one second, and a startup tone sounds. The main screen appears. The expected result is that the monitor starts up and displays the main screen. For detailed information about the start-up and power sequences, see "Start-up and Dever Sequences" on page 4.2 		
	Power Sequences" on page 4-2. If the LEDs do not function as expected, see "Power Problems" on page 4-4. If the display does not function as expected, see "Power Problems" on page 4-4 or "Display Problems" on page 4-6. If you do not hear a startup tone, or the monitor displays the Speaker Malfunc error message, see "Error Codes" on page 4-12.		
	message, see "Error Codes" on page 4-12. Note — Philips employees record this value as PO:P or PO:F.		

Alarms Test

The following test allows you to verify that the visual and audio alarms are working.

To perform this test, you need an NBP cuff and hose.

To test the alarms:

Step		
1	With the monitor turned on, make sure that all alarms are enabled (the monitor is not in Audio Pause or Audio Off mode).	
2	ake sure the NBP alarm is enabled (the crossed bell icon does not appear in the 3P numeric pane).	
3	Connect the NBP hose to the NBP input connector, but do not place the cuff on your arm.	
4	Press the NBP key on the front panel.	
5	Wait for the NBP module to cycle and check that an NBP error message appears and an alarm tone sounds.	
6	If you do not get the results in step 5, see "NBP Problems" on page 4-6.	

SpO₂ Test

The following procedure tests the performance of the SpO_2 measurement and alarm.

To perform this test, you need an adult SpO_2 sensor.

To perform the SpO_2 test:

Step		
1	Connect an adult ${\rm SpO_2}$ sensor to the ${\rm SpO_2}$ connector on the monitor. Ensure that the ed LED in the sensor is lit.	
2	onnect the other end of the sensor to your finger.	
3	Verify that the ${\rm SpO_2}$ value displayed on the monitor is between 95% and 100%. If it is not, try the test again with a patient simulator.	
4	If you still do not get the results in step 3, see "SpO $_2$ Measurement Problems" on page 4-9.	

Caution

A functional tester cannot be used to assess the accuracy of a pulse oximeter monitor. However, if there is independent demonstration that a particular calibration curve is accurate for the combination of a pulse oximeter monitor and a pulse oximeter sensor, then a functional tester can measure the contribution of a monitor to the total error of a monitor/sensor system. The functional tester can then measure how accurately a particular pulse oximeter monitor is reproducing that calibration curve.

NBP Test

These tests check the performance of the non-invasive blood pressure measurement:

- NBP accuracy
- NBP calibration procedure (if required)
- NBP pneumatic leakage

To perform these tests, you need:

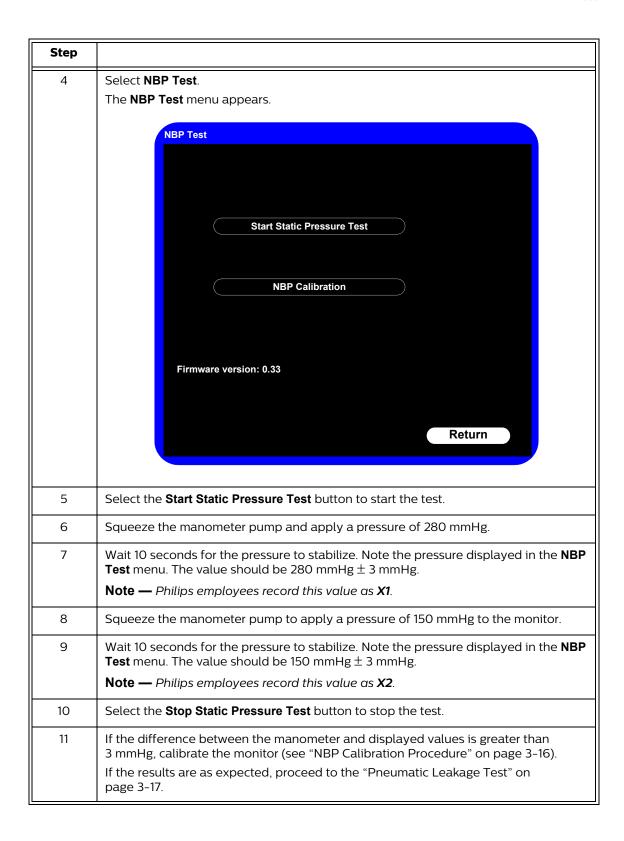
- · A reference manometer (includes hand pump and valve), accuracy 0.2% of reading
- An expansion chamber (volume 250 ml \pm 10%)
- · Appropriate tubing

NBP Accuracy

Note — Philips recommends that you do not test NBP accuracy with a simulator.

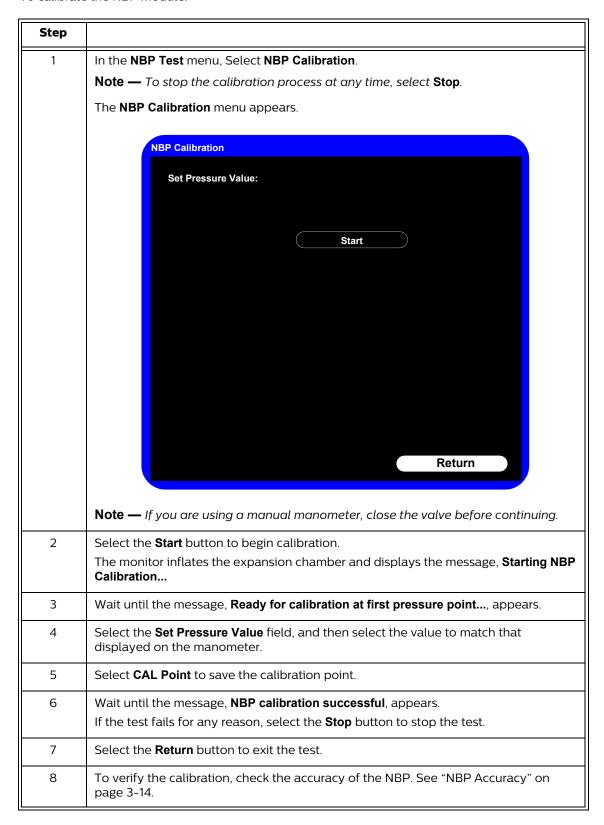
To test the NBP accuracy:

Step			
1	Connect the manometer and the pump with tubing to the NBP connector on the monitor.		
2	Connect the tubing to the expansion chamber (250 ml cylinder).		
	Expansion chamber	Manometer	Monitor
3	Open the Maintenance options in the System Diagnostics menu. See "Accessing Maintenance Options" on page 3-11.		



NBP Calibration Procedure

To calibrate the NBP module:



Step	
9	If you do not get the expected results after several tries, see Chapter 4, "Troubleshooting."

Pneumatic Leakage Test

To check the pneumatic system and valve:

Step			
1	In the NBP Test menu, select the Start Static Pressure Test button.		
2	Squeeze the manometer pump to apply a pressure of 280 mmHg.		
3	Wait 10 seconds for the pressure to stabilize. Note the pressure value in the NBP Test menu.		
	Note — Philips employees record this value as P1.		
4	Wait 60 seconds for the pressure to stabilize. Note the pressure value in the NBP Test menu.		
	Note — Philips employees record this value as P2 .		
5	Calculate and document the leakage test value. The leakage test value should be less than or equal to 6 mmHg.		
	Note — Philips employees record this value as X3 (where X3 = P1 - P2).		
6	Select the Stop Static Pressure Test to stop the process.		
7	If the leakage test value exceeds 6 mmHg, check the test setup cuff and tubing, and then test again. If the test still fails, check the pneumatic tubing inside the monitor.		
8	If you cannot eliminate the leak, see Chapter 4, "Troubleshooting."		

Predictive Temperature Test

The following procedure uses a fixed temperature value to check the performance of the predictive temperature module.

To perform this test, you need:

- A SureSigns temperature probe
- A SureSigns Temperature Calibration Key (part # 4535 640 33691)

To test the performance of the temperature measurement:

Step		
1	Connect the temperature probe to the monitor.	
2	Open the Temperature Menu and select Monitored mode.	

Step			
3	Remove the temperature probe and the probe well and disconnect the temperature probe connector from the monitor.		
	Note — A temperature probe error may occur and an alarm may sound.		
4	Connect the SureSigns temperature calibration key to the temperature module.		
5	Replace the temperature probe and the probe well.		
	Note — If a temperature probe error was generated, the alarm stops.		
6	Remove the temperature probe from the probe well.		
7	Wait for the monitor to display the static temperature value.		
8	Check that the displayed temperature reads $36.3^{\circ}\text{C} \pm 0.1^{\circ}\text{C}$ (97.3°F ± 0.2°F).		
9	If the value is not within tolerance, see "Temperature Measurement Problems" on page 4-8.		

Tympanic Temperature Test

To verify the performance of the tympanic temperature module, you must do one of the following:

- Send the monitor to Philips for calibration. Contact the Philips Customer Care Center or your local Philips representative
- Purchase a Covidien calibration device, part number 303079. See the Covidien web site for ordering information (www.covidien.com).

Note — The battery compartment in the tympanic temperature probe is not functional.

Temporal Temperature Test

To verify the performance of the temporal temperature module, you must do one of the following:

- Send the monitor to Philips for testing. Contact the Philips Customer Care Center or your local Philips representative.
- Purchase an Exergen calibration verification kit. See the Exergen web site for ordering information (www.exergen.com).

Safety Tests

Use the following safety test procedures to verify safe service of the monitor. The setups and the acceptable ranges of values used for these tests are derived from local and international standards, but may not be equivalent. These tests are not a substitute for local safety testing where it is required for an installation or a service event. If you use the Metron Safety tester, perform the tests in accordance with your local regulations. For example, in Europe, use IEC 60601-1 and in the United States, use UL 60601-1. The Metron Report should print results with the names listed below, together with other data.

Note — Safety tests meet the standards of, and are performed in accordance with IEC 60601-1, Clause 19 (EN60601-1). The SureSigns vital signs monitors have been classified as Class I equipment.

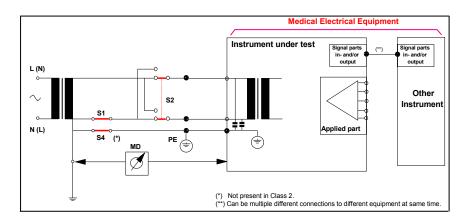
To perform these tests, you need a multimeter.

The monitor safety tests include:

- · Enclosure leakage
- · Ground integrity
- · Patient leakage current with mains voltage

Enclosure Leakage

S(1) Part 1: Enclosure Leakage Current - NC (normal condition)



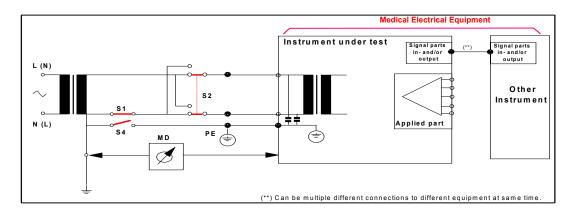
Expected Test Results

Normal condition maximum leakage current $x1 \le 100 \mu A$.

This measures leakage current of exposed metal parts of Instrument under Test (IUT) and between parts of the system within the patient environment; normal and reversed polarity using S2.

Safety test according IEC 60601-1 / UL 60601-1.

S(1) Part 2: Enclosure Leakage Current - Single Fault (open earth)



Expected Test Results

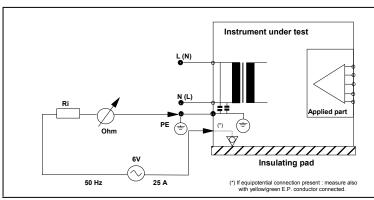
Single Fault maximum leakage current $x2 \le 500\mu A$ (IEC 60601-1).

 \leq 300µA (UL 60601-1)

This measures leakage current of exposed metal parts of Instrument under Test (IUT) with Protective Earth (PE) open circuit (S4 = open) and between parts of the system within the patient environment; normal and reversed polarity using S2.

Ground Integrity

S(2) Protective Earth Continuity



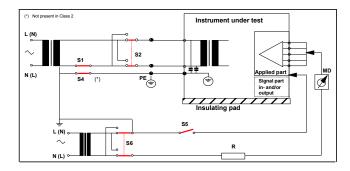
Expected Test Results

With mains cable, maximum impedance $x \le 100$ mOhms (IEC 60601-1 and UL 60601-1).

This measures impedance of Protective Earth (PE) terminal to all exposed metal parts of Instrument under Test (IUT), which are for safety reasons connected to the Protective Earth (PE). Test current 25 Amp applied for 5 to 10 seconds.

Patient Leakage Current With Mains Voltage

S(3) Patient Leakage current - Single Fault Condition (S.F.C.) mains on applied part



Expected Test Results

Maximum leakage current, $x \le 50\mu A$ @ 250V (IEC60601-1 and UL 60601-1).

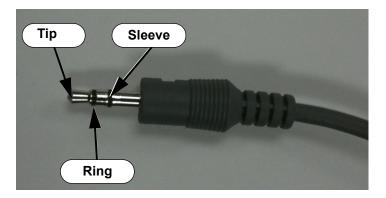
Measures patient leakage current from applied part to earth caused by external main voltage on applied part with switch S5 open and closed. Each polarity combination possible is tested using S2 and S6. This test is applicable for every measurement input.

Nurse Call Relay Test

If your facility uses the nurse call function on the monitor, perform the following procedure to test the nurse call alarm output relay.

The nurse call alarm output is a phone jack connector that is capable of both normally closed and normally open relay operation.

The nurse call connector jack has three contacts that connect with those on a phono connector as shown in the following illustration.



- Tip Relay normally open, closed for alarm
- · Ring Relay normally closed, open for alarm
- · Sleeve Common

To perform this test, you need:

- · A patient simulator
- · An ohmmeter
- · A phono connector

To perform the nurse call relay test:

Step			
1	Plug the phono connector into the Nurse Call connector on the back of the monitor.		
2	Use the ohmmeter and patient simulator to verify relay operation as follows:		
Condition Phone Jack Connector Tip (Relay Normally Open) Ring		Phone Jack Connector Ring (Relay Normally Closed)	
	Alarm Closed Open		Open
	No alarm	Open	Closed
3	If the nurse call function does not work as expected, see Chapter 4, "Troubleshooting."		